



making connections nationwide

To Request Services from Interpreters Unlimited, Inc.

In Person Interpreter (All languages, including American Sign Language)

1. **Secure Online Portal** – WebIUX – Available 24/7

- Visit www.interpreters.com and click on “Client Login” on top right of page.
- Enter Username and Password.

If you require your username and password, please contact Interpreters Unlimited.

2. **Call** (800) 726-9891 during business hours (6am PST – 5pm PST). Anyone on our team can assist!
3. **Email** request to info@interpreters.com
4. **Fax** request to (800) 726-9822

Translation:

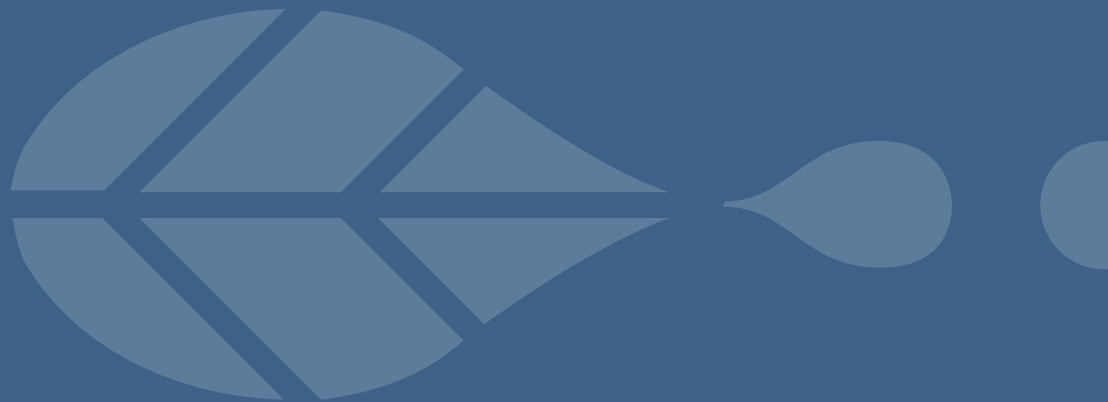
Email document translations@interpreters.com to obtain project estimate and completion time. Project cost based on rates attached.

Contact Person: Camila Nigrinis, (800) 726-9891, Camila.Nigrinis@interpreters.com

Telephone Interpretation:

Setup required at no cost. Please call (800) 726-9891 for setup.

Toll-Free Number Provided, which is available 24/7.



RISE Interpreting Request/Fulfilment Process

Riverside County Interpreter Request Forms can be submitted via email, fax, and our website.

Website: riseinterpreting.com

Fax # 951-335-0064

Email: Info@riseinterpreting.com

Any questions, please contact our office at 951-565-4422.

Once we have received the Riverside County Interpreting Request Form, our Service Coordinators will enter the request in our scheduling platform, Interpreter Intelligence. Once added, our system will filter our available interpreters by certification, location, and customer stated preferences and an interpreter will be assigned.

The assigned interpreter will review the details to verify their qualifications for the assignment including screening for potential conflict of interest. The interpreter will then confirm the assignment.

Once services have been provided, the interpreter will close out the assignment by reporting actual start and end times. Our team will then verify the job actuals against the initial request and forward to billing.

Monthly invoices are prepared and sent to the designated billing contact for the requesting Department.

INTERPRETATION & TRANSLATION MADE SIMPLE

A streamlined platform that lets you book high-quality language services fast



HOW TO REQUEST SERVICES

[CLICK HERE](#)
to register for an Online Portal account

Services Available for Riverside County:

Prescheduled On-Site, Video, & Telephone Interpreting

- **Option 1:** Submit via [secure online portal](#)
- **Option 2:** Submit request via secure email to info@hannais.com
- **Option 3:** Fax to (619) 741-0017

On-Demand Telephonic Interpreting

- **Call** (855) 803-8250
- **Account ID:** Provided upon Online Portal registration

On-Demand Video Interpreting

- **URL:** Provided upon Online Portal registration
- **Account ID:** Provided upon Online Portal registration

Document Translations

- **Option 1:** Submit via [secure online portal](#)
- **Option 2:** Submit via secure email to translations@hannais.com

Services available
in over 200+ languages,
including
American Sign Language

For account or login assistance, contact your Account Manager:
Suzette Cunningham at suzette.cunningham@hannais.com
or via phone (619)-930-8857

Hanna Interpreting Services LLC

Phone: (855) 777-8007

Email: info@hannais.com

Website: www.hannais.com

In Partnership with Riverside County